

MAKING TAXIS SAFER

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Managing road risks for taxi drivers,
their passengers and other road users

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Contents

- 1. Introduction**
- 2. European Regulations Covering Taxi Drivers**
- 3. National and Municipal Rules on Taxi Licensing**
- 4. Safe Drivers**
- 5. Safer Vehicles**
- 6. Ensuring the Safety of Passengers**



**Taxi travel should be at least as safe, and ideally safer,
than using one's own vehicle.**

European Regulations

- Driver Hours
- The EU-Working-Time-Directive
- Training for EU-Professional-Drivers
- Road Worthiness Legislations
- Risk Assessment



Taxi Licensing at National and Municipal Level

- Regulation of taxis is at a local rather than national level.
- Standard requirements are common in almost all the cities/countries covered:
 - Minimum age criteria
 - Driving licence from a EEA country
 - Test with theoretical and practical elements
 - Proof of residence or work permit
 - A medical check-up
 - A criminal record check

Safe Drivers



Risk factors affecting taxi drivers

Safer vehicles

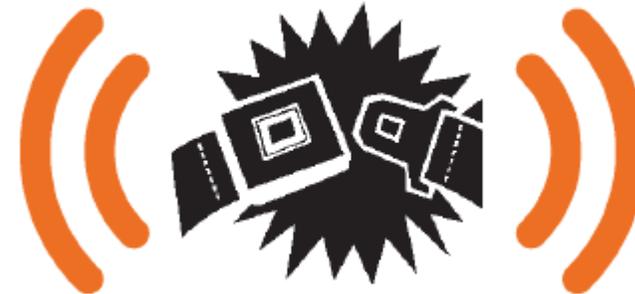
Key aspects to be addressed:

- Vehicle selection and specification
- Additional safety equipment
- Vehicle maintenance
- Vehicle checks
- Vehicle defects

Safer Vehicles

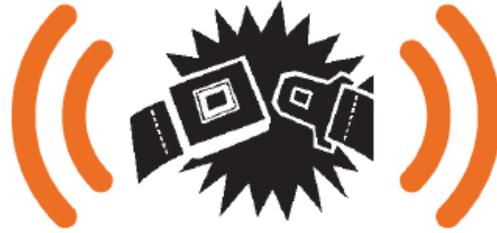
Selection and procurement

- Protection of occupants in a collision
- Capability to avoid or mitigate a collision
- Protection level given by the vehicle for unprotected road users
- Vehicle's compatibility with other vehicles



Safety Passengers

- Responsibilities
- Passenger Feedback
- Seatbelts and Child Safety Restraints
- Passengers with Reduced Mobility
- Pricing



Recommendations

Recommendations to EU Member States

- Accreditation schemes and professional training
- Systems to enforce driving and resting hours
- No exemptions for the use of seat-belts
- Development of technical requirements for taxi vehicle safety stricter than the legal requirements

Recommendations to taxi fleet managers and owners

- Purchase vehicles with safety devices and communicate it
- Adopt clean, written, internal policies on drink-driving, distracted driving and speeding
- Take measures against fatigue
- Give passengers the chance to give feedback
- Give passengers the chance to opt for child restraint systems

Checklists for safety

Checklist for employers of taxi drivers

Includes fleet safety and safe driving, risk assessment and screening of drivers.

Checklist for taxi drivers

Vehicle check? Fitness to drive? Engine on-phone off? Maintenance?
Etc.

Checklist for taxi passengers

Is there a special certified scheme? Seat-belts available? Feedback possible?

Checklist for procurers of taxi services

Safety as a criteria for securing a contract?

Thank You for listening

Full report can be downloaded at:

www.etsc.eu/praise

