Driver Safety Management System

Work Related Road Safety

October 2017
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Agenda

1. Who are Jacobs
2. Why Driver Safety Management
3. Our Journey
4. Our Integrated Driver Safety Management System
Who we are

- Jacobs® is one of the world’s largest and most diverse providers of technical, professional and construction services.
- We have 55,000 staff based in 46 countries
- 7,500 in UK & Ireland of which approx. 3,500 drive on company business
- Approximately 11,000,000 driver miles in 2016/17 in UK & Ireland
- 90% of drivers use either hire car or personal vehicles (grey fleet)
Why Driver Safety Management

- Driving is the most hazardous activity the majority of our staff will be exposed to
- Driving Kills
- We put people in cars – we have a legal and moral duty to manage the risk
2007 – Global Travel Policy

New hierarchy for business travel: -

- Increase ‘meetings without moving’
- Increase use of public transport
- Consider vehicles only as last resort

Plus

- Awareness Campaigns on driver safety
- Banned all use (including hands free) of mobile phones while driving;
- Introduced licence and insurance document check requirements; and
- Introduced a Travel Planning process.
2010 – Driver Risk Profiling

- First attempt to understand driver risk & target training
- First On-line driver training for staff
2012 – Driving on Company Business Policy

Fresh approach to Driver Safety Management and focused on four key areas: -

• **Eliminate** - The Safest Journey is the Journey Not Taken.

• **Reduce** - If a journey must be made, reduce the time spent driving.

• **Control** - If driving is required, ensure that the journey is properly planned and that the driver(s) understand the risks and are properly trained.

• **Protect** - Ensure the vehicle being driven is safe and fit for purpose.
2012 – Driving on Company Business Policy

Our policy also introduced:

- **Improved e-learning modules** – focussing on risk awareness driver behaviour and journey planning

- **Minimum standards** on driver training and competence;

- **Guidance** on effective journey planning (e.g. staying overnight rather than long driving after long days);

- **Limits** on journey length in any given day and/or week; and

- **Car safety** standards and recommended ages for personal vehicles.
2015 – Integrated Driver Safety Management (ADT)

- **Policy & Guidance**
- **Driver Safety Management**
- **Driver Skills Improvement**
- **Ongoing Monitoring**

**Travel Policy**

- **Driving Policy**

**Travel Planning**

- **Driver Registration**

**Risk Assessment & Driver History**

- **Licence Checks**

**Insurance Checks** (own vehicle)

**Vehicle Checks** (own vehicle)

**Training (General)**

**Driver Specific Training**

**Hazard Perception (online)**

**In Car Driving**

Can be both if required

**Permit to Drive**

**Annual Re Registration**

**Accident/ Penalty/ Other Concern**

**Repeat Risk Assessment**

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Successes in Year 1 of Integrated DSM System

- **34%** drop in motor Vehicle Accidents
- **85%** compliance rate
- **8%** drivers identified as having issues with licences and/or insurance – drivers informed and are now compliant
- Improved engagement with staff
Our Journey

- **2007 Travel Policy**
- **2010 Driver Risk Profiling**
- **2012 Driving Policy**
- **2015 Integrated DSMS**

Programme Development Steps:
- Awareness Programme
- On-Line Training
- Increased Awareness Improved On-Line Training In-Car Training
Benefits of Driver Safety Management for Jacobs

• Safer drivers driving safer vehicles
• Reduced travel to meetings, greater efficiencies – value passed on to client’s & improved client relationships
• Significant reduction in Jacobs corporate risk profile
• Reduction in number of accidents/near misses
• Able to demonstrate compliance with Statutory obligations (reduced risk of prosecution)